

# Pleasant Valley Fire District

## New Resident

### Information Packet



The following information is designed to assist residents with understanding the fire/medical resources available. Additionally, this is an effort to for the PVFD to be aware of new residents and add them to our community contact list.

**47529 N. Az Highway 288/ PO BOX 303 Young, Az 85554**

**Main number 928-462-3678 / Control Burn 928-462-3489**

**[www.pvfd3.com](http://www.pvfd3.com) and [Facebook@PleasantValleyFireDepartment](https://www.facebook.com/PleasantValleyFireDepartment)**



## PLEASANT VALLEY BURN POLICY



The Pleasant Valley is located in Tonto National Forest; the burning regulations must fall in line with the Tonto National Forest Emergency Fire restrictions.

Emergency fire restrictions can be found at: [www.fs.usda.gov/tonto/](http://www.fs.usda.gov/tonto/)

Pleasant Valley allows the community to do controlled burns, but they must be called into the **24 hour Burn Line** which is **928-462-3489**. We request that you leave a message stating the following:

- Address of the controlled burn
- Name of the individual calling in the burn
- A phone number for contact.



If there are fire restrictions, you will be contacted by the PVFD Dispatch.

Dispatchers monitor and document controlled burn notifications. **If PVFD receives an emergency call reporting smoke in the area and PVFD was not previously notified of your control burn, PVFD will respond to identify and possibly extinguish the source of the smoke.**

PVFD will notify the community of fire restrictions via physical postings on local businesses, signage on the fire station, declarations on the community center electronic bulletin board, on our Facebook page and website.





## MEDICAL EMERGENCIES

In the case of a medical emergency, Pleasant Valley Fire Department responds.

### **CALL 911! Tell the 911 operator you are in Young.**

The 911 operations system is controlled by the State of Arizona. Due to our location and your phone's service provider, your call could be sent to another area within Arizona. By notifying the operator that you are in Young, your call will be immediately redirected to our partners at the Gila County Sheriff's Office. Be prepared to give the operator your physical location. PVFD is dispatched through the 911 system. Please help us get to you as quickly as we can. **Is your gate open? Are your animals secured? Is there a clear foot path to the patient? Having unburdened access saves time and lives.**

Your PVFD is staffed by volunteers of varying skill levels and qualifications. Depending on the severity of the emergency, a patient may have to be flown to a hospital via Air Ambulance. In the event that air transport is necessary, PVFD dispatches the fastest available air medical team. While we have several medical flight crews available, our closest provider is Air Methods Native 7 from Payson. Regardless of which providers arrives, they will all transport you to the closest medical facility to meet your individual medical needs.

PVFD is routinely contacted by the community regarding various vendors that offer medical flight membership/insurance. PVFD will not endorse, sponsor, or recommend any air ambulance provider over another. We are served well by all providers. During an emergency, our role is to get our patients emergency medical treatment as quickly as possible.

For your information, in 2022 the No Surprises Act was signed into law. Under this law:

- **You're protected from surprise bills** if you need an **air ambulance** (helicopter or airplane) in an emergency.
- **You only pay your normal in-network costs** — like your usual copay, coinsurance, or deductible — **even if** the air ambulance company is **out-of-network** with your insurance.
- The **air ambulance company cannot bill you** for the rest of the charges ("balance billing").
- Your **insurance company and the air ambulance provider** must work out the payment between themselves — you're **not involved** in that process.
- **If you don't have insurance** or choose not to use it:
- You have the right to get a **"good faith estimate"** of costs before the flight.

<https://www.cms.gov/nosurprises/Ending-Surprise-Medical-Bills>



## **HELPFUL INFORMATION**

### **APS Micro-grid**

Recently, Arizona Public Service installed a microgrid generator off of FR512 and FR200. This microgrid was designed to improve power reliability during peak demand for Forest Lakes and Young. As a byproduct, this system can provide electricity during power loss in Young. However, the system will not prevent all localized power outages. Thus far, it actively provides additional power during most weekends from approximately late spring into late summer. Many in our community have installed supplemental power equipment on their respective properties such as solar and backup generators. Should residents have medical equipment that utilizes electrical power, PVFD recommends researching, purchasing and installing adequate equipment to meet your individual needs for those devices.

### **AZ511**

Road conditions into and around our community can and will change in an instant. PVFD recommends researching and installing phone/computer applications such as AZ511. The AZ511 system delivers current information regarding many of our main throughfares.

<https://www.az511.com/>

### **Local weather**

PVFD recommends utilizing current weather information to assist you in your overall wellbeing. There are many options available that can provide vital information prior to travel or for general storm preparedness.

<https://www.accuweather.com/en/us/young/85554/weather-forecast/336887>

### **Wildland Fire Awareness**

There are several available resources that can keep you up to date on fire conditions during our fire season. We recommend the Watch Duty application and/or website for current wildland fire conditions. <https://www.watchduty.org/>

### **Pleasant Valley Clinic**

Located at 288 Tewksbury Blvd, Young, AZ 85554...928-402-1100 the Cobre Valley Regional Medical Center Clinic this medical resource is open on Thursdays from 8:00am-2:00pm. <https://cvrmc.org/locations/pleasant-valley-clinic/>

### **Firewise USA**

Firewise USA is a resource that provides residential information that can potentially mitigate fire risks on your private property. <https://dffm.az.gov/fire/prevention/firewise>



## Pleasant Valley Fire Department

47529 N AZ Highway 288 928-462-3678 Office/Fax  
PO Box 303 928-462-3489 Control Burns  
Young, AZ 85554 [pvfd@mtecom.net](mailto:pvfd@mtecom.net)

*Serving the Community of Young, Arizona since 1977*

### New Resident Survey

The Pleasant Valley Fire Department respectfully requests the following information so that we can respond quickly and effectively to your residence in the event of a fire or medical emergency. In accordance with HIPAA (*Health Insurance Portability and Accountability Act*) all information will be kept strictly confidential and cannot be shared.

1. Physical Address: \_\_\_\_\_
2. Persons living at this address: \_\_\_\_\_
3. Name of property owner: \_\_\_\_\_
4. Contact phone numbers: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_
5. Do any residents at this address have a medical condition of which you would like the fire department to be aware of? If "yes" please list the condition(s) and resident(s) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
6. Hazardous Materials Storage (Oxygen tanks, lithium batteries, flammable liquids, other flammable or explosive materials) for firefighter awareness: \_\_\_\_\_
7. Does your property have a secured/locked access? \_\_\_\_\_  
If yes, can the fire department cut your lock to gain access during an emergency? \_\_\_\_\_
8. Do you have any free range or loose animals on the property? \_\_\_\_\_  
If yes, what type of animal: \_\_\_\_\_

**PLEASE REMOVE AND RETURN TO THE PVFD RED BOX**

**(Located on the main door of the fire station)**

**T H A N K Y O U !**